**Proj. No:** 2021-1-IT02-KA220-ADU-000035139

**How much do you know about e-payment methods?**

**Self-assessment**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **never****I find it very hard** | **rarely** **I find it quite hard** | **sometimes****I find it normal**  | **usually** **I find it quite easy**  | **always** **I find it easy** |
| I know what e-payment means. |  |  |  |  |  |
| I know how to access and use e-payment platforms. |  |  |  |  |  |
| I know how to create an account on e-payment platforms. |  |  |  |  |  |
| I know how to link my bank account or credit card to an e-payment platform. |  |  |  |  |  |
| I know how to make a payment for goods or services online. |  |  |  |  |  |
| I know how to check my payment history on an e-payment platform. |  |  |  |  |  |
| I know how to request a refund for a payment made online. |  |  |  |  |  |
| I know how to dispute an unauthorized transaction on an e-payment platform. |  |  |  |  |  |
| I know how to keep my e-payment account secure from fraud or hacking. |  |  |  |  |  |
| I know how to identify and avoid phishing scams related to e-payment. |  |  |  |  |  |
| I know how to use e-payment to pay for bills or invoices online. |  |  |  |  |  |
| I know how to transfer money to another person using an e-payment platform. |  |  |  |  |  |
| I know the fees associated with using e-payment platforms for transactions. |  |  |  |  |  |
| I know how to contact customer support for an e-payment platform in case of issues. |  |  |  |  |  |
| I feel confident in my ability to use e-payment platforms for online transactions. |  |  |  |  |  |