

**Self-assessment**

|  | **never**  **I find it very hard** | **rarely**  **I find it quite hard** | **sometimes**  **I find it normal** | **usually**  **I find it quite easy** | **always**  **I find it easy** |
| --- | --- | --- | --- | --- | --- |
| I use the PC for basic things |  |  |  |  |  |
| I am confident in using my phone |  |  |  |  |  |
| I know how to browse the different digital administration platforms |  |  |  |  |  |
| I know how to check taxes online |  |  |  |  |  |
| I know how to develop/monitor my digital identity |  |  |  |  |  |
| I know how to check my pension plans online |  |  |  |  |  |
| I have my digital signature ready |  |  |  |  |  |
| I have my e-ID card |  |  |  |  |  |
| I have my Digital Identity |  |  |  |  |  |
| I know the different electronic payment systems that public authorities have in our country/region/etc. provided by the government |  |  |  |  |  |
| I find our local/regional government's online system simple to pay taxes |  |  |  |  |  |
| I normally pay taxes or fines through online platforms |  |  |  |  |  |
| I have to ask my acquaintances or family to take care of online payments |  |  |  |  |  |
| I can use QR codes without problems |  |  |  |  |  |
| I can check my electronic files on my mobile |  |  |  |  |  |